

Library Provision Trust restructuring

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Background

- DHSSPS contract with QUB Library Service
- Access to all HPSS users – 69,000
- Contract £1.4m per annum
- Regular monitoring meetings
- Group includes representatives from clinical professions, NIPEC, NIMDTA, education providers

Current provision



Current issues

- Establishment of a Service Level Agreement between Dept and QUB
- Geographical spread
- Communication and awareness
- Meeting service user needs – primarily ICT problem

Difficulties

- Inadequate hardware provision
- Speed/unreliability
- Policy restrictions
- No access
- Personal computers need to be used –
wasting time

How can these be addressed?

- Access difficulties – establishing current position
- Communication/awareness – library subgroup to examine this issue
- Resulting work will provide evidence

Restructuring

- Review of Public Administration
- Four HSS Boards with commissioning role to one body – HSS Authority – 7 Local Commissioning Groups
- 18 Trusts providing health and social care – now organised by 5 Trusts
- Departmental functions moving to HSS Authority
- Policy functions with the Department

Opportunities/Challenges

- Examine geographical provision
- Standardise provision
- Improve the service for users
- Learn from some of the successful projects currently being led by DIS

Summary

- Questionnaire results – follow up – will provide evidence of IT infrastructure/hardware provision for educational purposes
- Encourage uptake in the Library service
- Regularly review and evaluate provision.